

Campus Safety CONFERENCE 2021

Be Vigilant

WORKSHOP D: Campus Events and Protests: *Creating Policies for Maintaining Safety, Security, and University Support on Campus*

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- Q&A Session at end
- Evaluations
- Social Media



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Moderator:

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Campus Safety CONFERENCE 2021

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A Community College Public Safety Department's Lessons Learned from Civil Unrest

Mark DeRee

Associate Director of Public Safety (former)
Minneapolis Community and Technical
College



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About Me

Professional Career:

- Director, Threat Intervention Services at University of Wisconsin-Madison
- Served as Associate Director of Public Safety at Minneapolis College from 2016-2021
- Served in Higher Education Public Safety since 2008
- Served 8 years in U.S. Navy Reserve, Deployment to the Horn of Africa

Education:

- Bachelor of Arts in Sociology (William Penn University)
- Master of Arts in Public Safety and Law Enforcement Leadership (University of St. Thomas)
- 2019 Emergence Leaders Program Participant at Center for Homeland Defense and Security (Naval Postgraduate School)
- Current Graduate Student-Master of Arts in Intelligence and Security Studies (The Citadel)



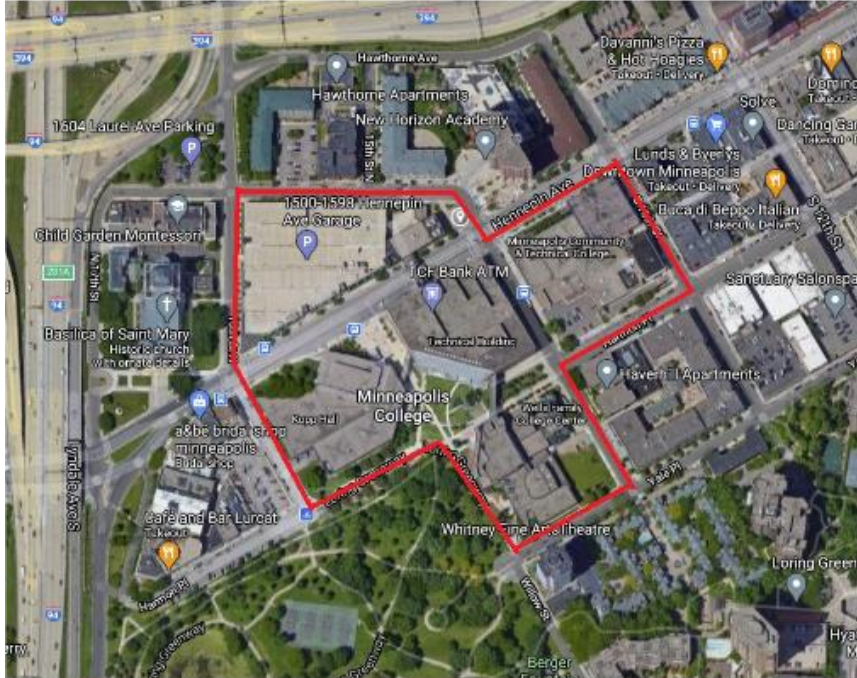
Session Takeaways

- **Importance of Real-Time Information**
 - Tools we utilized
 - Where we received our information
- **Speed and pace at which incidents can arise and expand**
 - Impact of social media
 - The need for decision-making to be pushed down to front-line supervisors
- **Challenges faced by Public Safety decision-makers during incidents of civil unrest**
 - Volume of information challenge
- **Preplanning and Preparedness**
 - Mutual Aid Agreements
 - Resources pre-staged
 - Table-top exercise

Timeline of Incident Review

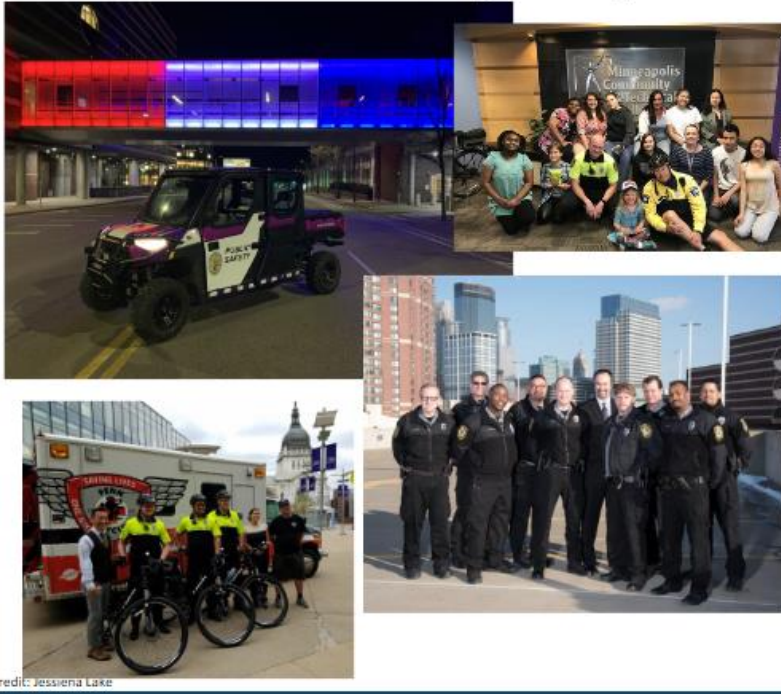
- May 25, 2020- June 3, 2020
 - Review timeline of events related to May 25, and impact of death of George Floyd in the city of Minneapolis and the following days of protests, civil unrest, rioting, and looting
- August 26, 2020
 - A homicide suspect committed suicide as Minneapolis Police Officers attempted to arrest the suspect along a major downtown thoroughfare- misinformation spread via social media ignited a night of civil unrest, rioting, looting throughout downtown Minneapolis into the morning around of August 27, 2020

Minneapolis Community and Technical College



- About
 - Merger of two schools in 1996, member of Minnesota State System (37 colleges and universities)
 - Public two-year liberal arts and technical college
 - 10,000 credit students
 - 21.6 acres of land
 - 1.5 million sq feet of space
 - 9 main buildings
 - 1400 stall parking ramp

Public Safety Department

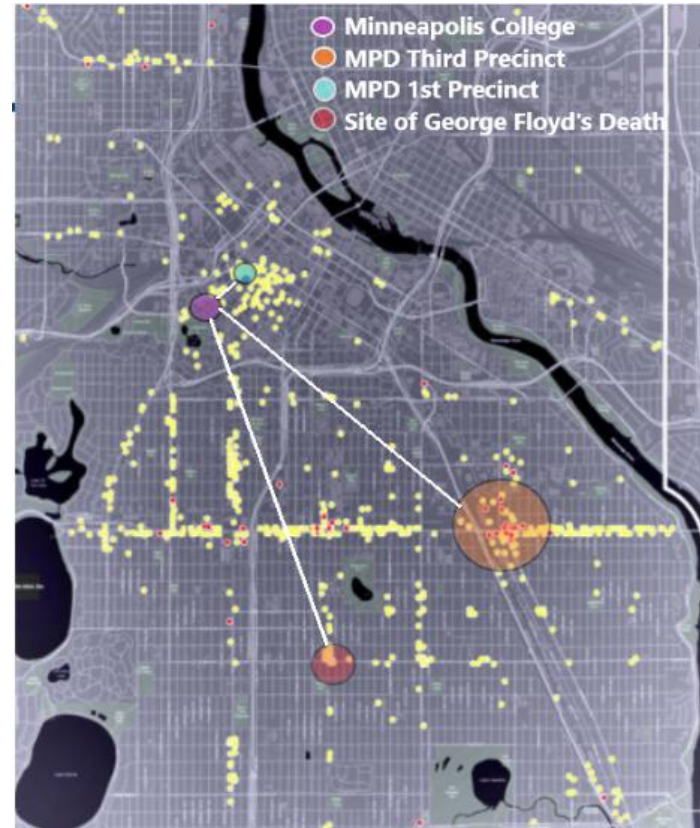


Credit: Josselyn Lake

- About:
 - Director, Associate Director, Supervisor
 - 6 Full-Time Public Safety Officers
 - 2 Part-time Public Safety Officers
 - 4 On-Call Public Safety Officers
 - 25 Student Employees
 - Equipped with Batons, Handcuffs, OC Spray
 - Call Variety- Major Metro Area- Theft, Trespass, Robbery, Intoxication, Assaults

Map of Area

- Distance to Site of George Floyd's Murder- 2 Miles
- Distance to Minneapolis Police Third Precinct- 2 Miles
- Distance to Minneapolis Police 1st Precinct – ½ mile



Incident – Unrest Period May 26, 2020- June 2, 2020

- George Floyd's Murder occurred on May 25, 2020- Memorial Day
 - Protests began Tuesday, May 26, 2020
 - Centered mostly around Minneapolis Police Department 3rd Precinct



Credit- Evan Frost- MPR News



Credit- Stephen Maturen- Getty Images



Credit: Carlos Gonzalez- Star Tribune via AP

Tuesday- May 26, 2020- Significant Developments- Morning

- Situation Update
 - Twitter, snapchat, some livestreams were up around the area of the 3rd Precinct showing significant protests
 - Local news had cut-ins and some helicopter views
 - Crowds of 500-2000+ - peaceful to begin with- situation evolved
- Campus Actions
 - First Call of Public Safety Leadership
 - Soft Lockdown – COVID Environment
 - Monitor situation for any potential impact

Tuesday- May 26, 2020- Significant Developments- Afternoon and Evening

- Situation Evolving
 - Local news showed 3rd Precinct Police Lot had protestors inside breaking windows of squad cars and personal vehicles
 - MPD responding with crowd control munitions
 - Scanner traffic and Twitter videos showed squad cars fleeing after being trapped and windows being smashed with thrown objects



Credit- Stephen Maturen- Getty Images



Credit: Fox9



Tuesday- May 26, 2020- Significant Developments- Afternoon and Evening

- Campus Actions
 - Nothing in the immediate vicinity of the campus
 - Continue to monitor of potential impacts
 - Discussion of staffing and presence – no changes made
 - COVID environment helped-
 - 19 publically accessible doors down to 2 manned doors
 - 80-100 employees on-site during day
 - Priority safety of staff
 - Briefed College Administration
 - Suspended College bike patrol due to safety



Credit- Jessiena Lake

Wednesday, May 27, 2020- Significant Developments

- Situation Spreads
 - Protest activity focused on 3rd Precinct- mostly calm during day
 - Activity shifted afternoon into evening- AutoZone looted started on fire- MPD responded
 - Crowd spreads- widespread looting and fires in the area
 - Fire department unable to respond- withdrew
 - Shooting occurs nearby – draining resources

Late Afternoon Situation May 27:



Protesters outside Minneapolis Police Third Precinct Headquarters on Wednesday, May 27.
REUTERS/Nicholas Pflaß

Situation at Midnight May 27



A Minneapolis liquor store going up in flames on May 28, three days after George Floyd's death in police custody.
KEREM YUCLU/AP P VIA GETTY IMAGES





Credit: Nick Woltman- Pioneer Press



Credit: Chandan Khanna- AFP via Getty Images



Credit- Andy Rathbun- Pioneer Press



Credit-Wedge Live

Wednesday, May 27, 2020- Campus Actions

- Continual monitoring of events
 - Livestreams critical source of primary information
 - Independent journalist/citizen livestreams
 - Gunshots being heard, live watching looting and fires
 - Police Scanner traffic critical
 - Twitter/Snapchat
- Public Safety Leadership Meeting
 - Concern over growing looting and fires
 - Downtown remained unaffected- concerns over shift
 - Availability of emergency services
 - Began discussing closing of campus

Thursday, May 28, 2020- Significant Developments

- Updates on Activity
 - Protests began earlier than other days- but in St. Paul
 - 11:00 AM situation intensifies with widespread looting/fires in St. Paul
 - Open Source Information about protests in downtown during afternoon and evening
- Campus Actions
 - Conference call with College Administration
 - Decision made to close campus
 - Notification sent out for 3:00 PM campus closure sent at Noon
 - Information received from MPD- concern uniformed personnel could become target- switched to plainclothes operation

Thursday, May 28, 2020- Continued

- Updated
 - Unrest in St. Paul continuing
 - Looting ongoing around 3rd Precinct area and elsewhere throughout the city
 - Concern rising over fears of looting spreading to suburbs
 - More protests planned throughout the city
 - Scanner traffic indicated no resources available
- Campus Actions
 - Preparing for large protest planned near campus
 - Only Public Safety Leadership onsite- sent everyone else home for safety
 - Removed as many projectiles as possible around exterior of campus (trash cans, rocks, barricades, etc.)
 - Staged fire extinguishers
 - Plainclothes only- prepared for evacuation- secured vehicles
 - Had plan to blend in with crowd if needed
 - Facilities on call to do damage assessment/mitigation

Thursday, May 28, 2020- Updates

How did we monitor?

- Security Operations Center
 - Local Media Coverage
 - Livestreams
 - Police Scanner Traffic
 - Social Media (Snapchat, Twitter)
 - RadioLink Radio System
 - Internal Security Camera System



Thursday, May 28, 2020- Updates (Late Afternoon)

- Protests in downtown begin at 4:00 PM- 1000s protesting- marching toward 1st Precinct
 - Vandalism seen on livestreams, social media posts, scanner traffic, RadioLink reports
 - 1st Precinct appears to be focus- police only holding precinct- groups splintering
- Thousands outside of 3rd Precinct-
 - Stabbing occurred in Target Parking Lot- Police respond to location
- 3 Major Areas of Unrest occurring simultaneously/ numerous others
 - St. Paul
 - Downtown Minneapolis – 2 large protests
 - 3rd Precinct
- Campus Actions
 - Continue to monitor
 - Closed at 3:00 PM- secured area as best as possible
 - Covered ATMs visible
 - Internal Lights Off
 - No ability to board up

St. Paul, Minnesota



Credit: Julio Cortez- AP Photo

Downtown Minneapolis, Minnesota



Credit: Chandan Khanna- AFP via Getty Images

Near 3rd Precinct Minneapolis, Minnesota



Credit: David Joles- Star Tribune



Credit: John Minchillo- AP Photo



Credit: Zachary Boyden-Holmes, Des Moines Register, USA TODAY Network



Credit: John Minchillo- AP Photo

Fall of 3rd Precinct

- Situation around 3rd Precinct deteriorates
 - Barricades breached at 8:00 PM
 - Fireworks, rocks, frozen water bottles (livestreams, police scanner traffic)
 - At 9:55 PM, order heard on police scanner to evacuate the 3rd Precinct
 - 10:13 PM- “City wide tone right now for the loss of the 3rd Precinct”
 - Livestream shows police evacuating precinct
 - Livestream shows fires starting at 3rd precinct and people inside the building looting
- Police continue to hold 1st Precinct-
 - State Troopers deployed in Downtown to prevent widespread looting
 - National Guard activated- not much presence yet



Credit: Julio Cortez AP Photo



Credit: Carlos Gonzalez Star Tribune via AP



Credit: Julio Cortez AP Photo



About 200 Minnesota State Patrol Troopers and DNR Conservation Officers are actively supporting efforts in Minneapolis and St. Paul tonight to keep people safe. Troopers have been deployed on Nicollet Mall to deter looting.

11:30 PM · May 28, 2020 · Twitter Web App

Thursday, May 28, 2020

- Campus Actions
 - We knew we were on our own- MPD contacts advised no resources coming (no EMS, no fire, no Police)
 - Continued to monitoring area around campus- looting and arson taking place around us – but no impact
 - Primary concern vandalism and arson
 - Plan of action- Monitor IDS and Security cameras
 - Mitigate amount of damage if safe to do so
 - Had plan to evacuate if necessary



Credit -John Minchillo - AP

Friday, May 29, 2020 – Updates Morning

- Impacts Overnight
 - 3rd Precinct burned and looted
 - Looting throughout St. Paul, Minneapolis, Blaine, Roseville
- Concern over continued widespread arson, looting heading into the weekend



Oakdale, MN- Credit Jeff Wheeler-Star Tribune via AP



Lake Street, Mpls- Credit Jon Collins- MPR News



Saint Paul Police Department
@sppdmn

As Thursday turns to Friday, our officers continue to work shoulder-to-shoulder with local, state, federal and fire partners to protect St. Paul.

More than 170 businesses damaged or looted. Dozens of fires. Thankfully, no reports of serious injuries. Calm on the horizon.

11:39 PM · May 28, 2020



504



224



Copy link to Tweet



Chris Egert
@cegetK31P

Napa auto parts store on University Ave in St. Paul destroyed along with hundreds of other businesses damaged #GeorgeFloyd



6:31 AM · May 29, 2020



Friday, May 29, 2020- Situation Update

- State Patrol, Minnesota DNR, and Minnesota National Guard all sent to the city
 - “Full activation of the National Guard- 1st time since WWII”
 - New it would take time to get resources in place
- Curfew announced 8:00 PM to 6:00 AM
- Minnesota NG and State Patrol needed evacuated from area around 3rd Precinct
- 5th Precinct becomes target, Molotov cocktails being thrown
- Still massive marches in downtown (8000+)
- Shots fired being heard on scanner traffic at police and heard on livestreams
- Looting continued

Friday, May 29, 2020- Campus Actions

- College Administration briefed discussed essential employees operations and schedules for Monday if curfews continued and safety of personnel
- Public Safety Operations
 - Maintained Management Staffing
 - Planning for return of operations on Monday
 - Delayed student staff return



Credit- Evan Frost- MPR News



May 30-June 3, 2020 – Situation Shifts

- National Guard Activated and had now 5000+ on the ground would continue to ramp up over the weekend (8,000 total)
- Surrounding Law Enforcement Agencies began to deploy to assist
- Large protests occurred throughout the weekend, but level of violence decreased, more arrests were made, and situation began to slowly calm
- Curfew remained throughout the weekend, MnDOT shutdown highway access into the city



Credit- Tom Schneck- MPR News



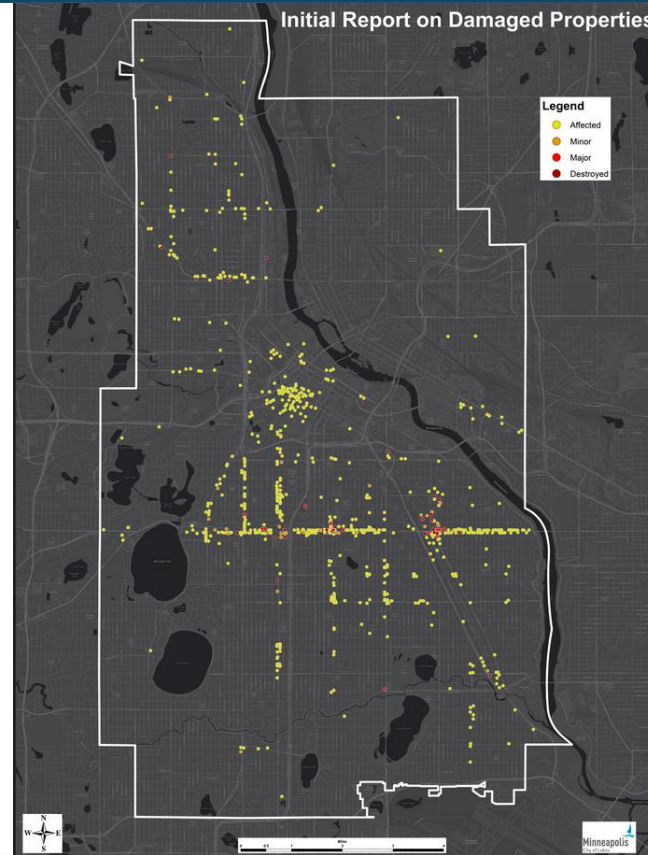
Credit- Tim Lyons

Sunday, May 30, 2020- Truck Incident



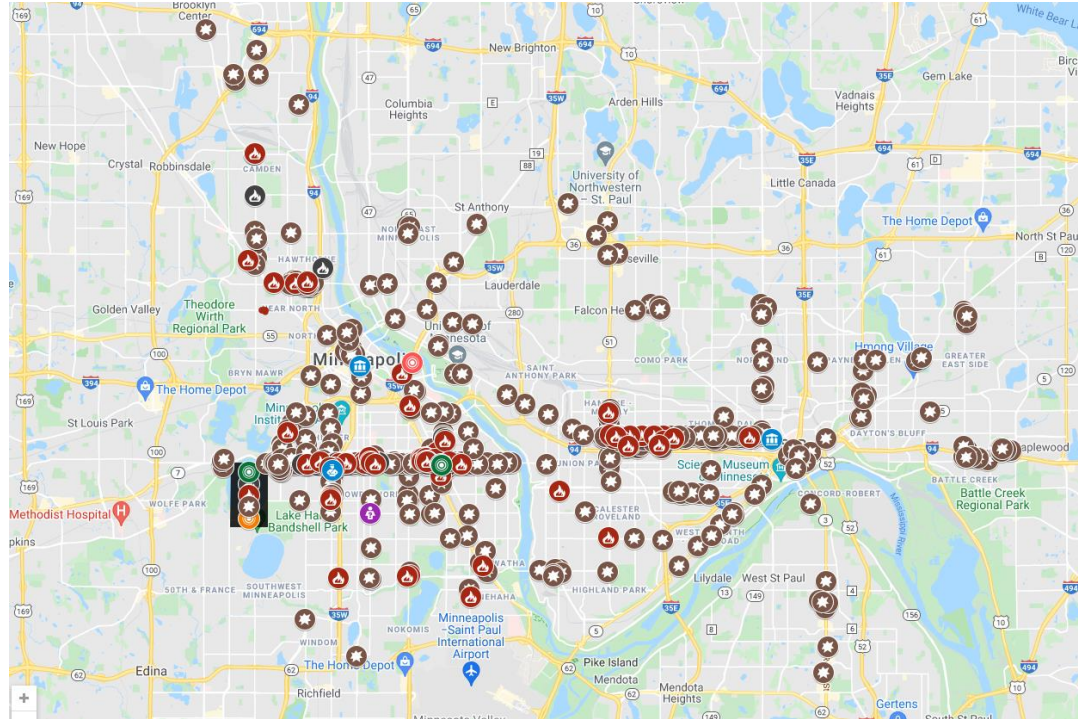
Scale of Destruction

- 700+ buildings were damaged
- Estimated cost of unrest- \$500 million to over \$2 billion



Credit- City of
Minneapolis

Map of Minneapolis/St Paul



Lesson Learned

- Information, Information, Information
 - Getting clear, accurate intelligence of the situation unfolding on the ground required technology
 - Livestreams (invaluable)
 - Police Scanner
 - Social Media
 - Local Media Coverage
 - RadioLink Radio
 - Information evolved so quickly- Decisions had to be made at a tactical level

Lessons Learned (cont.)

- Incident of this size
 - We were on our own, no first responder support, system was overwhelmed
- Considerations
 - Tactically- mutual-aid agreements with other colleges for more personnel
 - Contract security agreement
 - Fire Retardant plywood on hand to board up
 - Mitigation plans- removal of objects, securing looting targets
- COVID-19 Operations vs. “normal” operations

Second Round of Unrest Hits

August 26, 2020

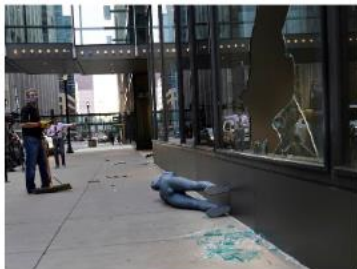
- Tensions remained high in Minneapolis
 - August 23rd- Kenosha, Wisconsin Shooting
 - August 24th- Attempt breach of Hennepin Jail Facility- 100 Arrests
 - Daily crowds in downtown- youth- fighting
- Shift back to some in-person classes, but still in COVID operations
- Daytime Homicide (2:10 PM) in Parking Ramp a block from campus
- Suspect commits suicide (Approx. 6:00 PM) later on main corridor in downtown

Situation Rapidly Declines

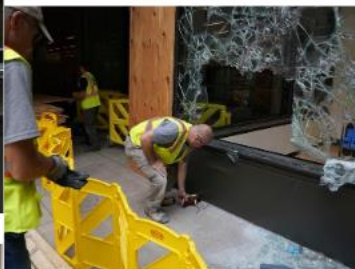
- Large crowds forming by 7:00 PM, looting along corridor a block from campus starts to occur – rumors on social media
- Monitoring of social media alerting to the growing issues
- Large amount of inbound traffic into downtown via Security Cameras
- RadioLink radio system constant traffic regarding vandalism and looting
- Public Safety Supervisor makes call to lockdown by 8:30 PM, Close campus at 9:00 PM, by 9:30 PM campus evacuated and secured
- 9:45 PM local state of emergency declared and curfew ordered from 10:00 PM to 6:00 AM- National Guard Activated, State Patrol/DNR

Property Damage

- Over 100 locations damaged or looted
- \$1 million+ in damages



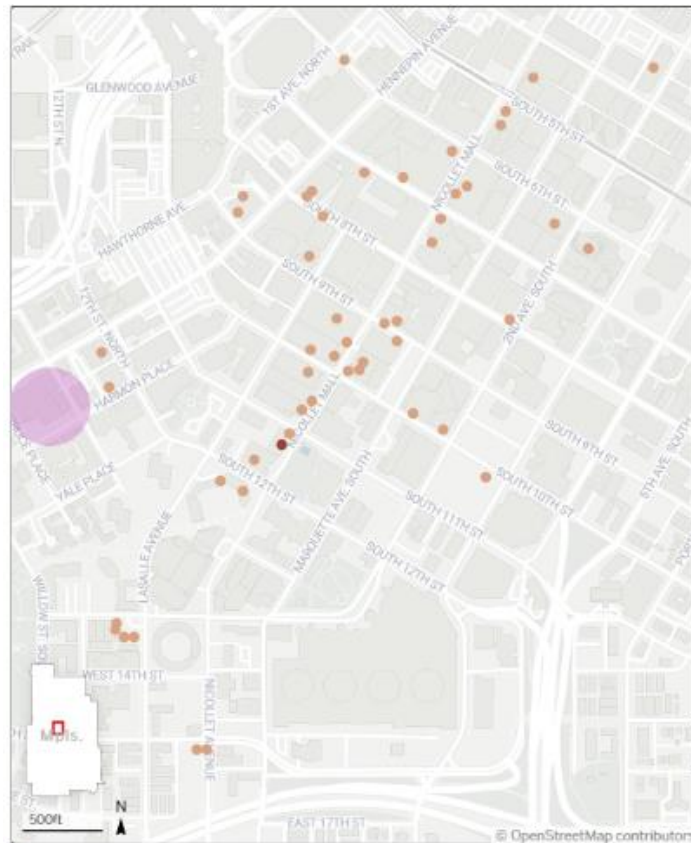
Credit: David Joles- Star Tribune via AP



Credit: Anthony Souffle- Star Tribune via AP



Credit: Star Tribune via Getty Images



Source: Star Tribune reporting, City of Minneapolis

Lessons Learned

- Better Situational Awareness and Decision-Making was ahead of the curve
 - Anticipated the speed of the incident faster
 - Important decisions made at operational level
- Communication amongst decision-makers was more fluid
- Intel and information flowed upstream consistently
- Technology huge force multiplier
- Tech-savvy team critical to processing information quickly
- Limited Manpower, do more with less

Conclusion



Real-Time Information

Both very dynamic- pace and speed was different for each

Information drinking from a fire hose, compartmentalize- WIN attitude

Tools- Social Media, Livestreams, Police Scanner, Local Media

Local Knowledge- geography

Critical to situational awareness



Speed of Incidents- Acceleration

College becomes target

Tabletop Exercises before hand

Supervisors need to be critical thinkers

Thinking ahead where is this going



Challenges faced by Public Safety Decision-makers

Long-term strategy to respond to unrest and necessary support

Procedures for Public Safety Staff in absence of supervisor

Vacuum of Information

Reminders

- Access to the presentation
- Evaluations
- Social Media

Contact Info

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Yale-Harvard Game Protest: A 'Gray Rhino' Event

Ronnell Higgins
Director of Public Safety and Chief of Police
Yale University



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CampusSafetyConference.com

About Me

- Chief Ronnell Higgins has served as Yale University's Chief of Police since 2011 and, concurrently, as Director of Public Safety since 2015. In these roles, he oversees a department comprising 275 employees, 92 of which are armed sworn police officers. Chief Higgins has developed a reputation for thought leadership in on-campus policing and is recognized as a talented facilitator of greater integration



Protestors interrupted the 136th Yale-Harvard Football game being aired live on TV...

- 70 climate change protestors stormed the field at Yale-Harvard football game on November 23, 2019 at halftime
- Drew over 400 others from the stands who joined the protest on field
- Situation was managed with zero injuries or violence, and the game was disrupted for 43 mins

... was a major national story within minutes

The New York Times

Climate Change Protesters Disrupt Yale-Harvard Football Game

THE WALL STREET JOURNAL

Harvard-Yale Football Game Delayed by Protesters

Students stage midfield sit-in at Yale Bowl, call for action over fossil fuels



Dec 2017

'Fossil Free Yale' rally outside President's Office

Dec 2018

Sit-in protest at Yale Investments Office for Fossil divestment. 48 arrested

Mar 2019

Divestment sit-in at Yale Investments Office. 17 cited

Apr 2019

40 climate activists interrupt Chief Investment Officer's NPR talk

Nov 2019

Yale-Harvard game protest





1:56 pm
Protestors begin to enter the field



1:57 pm
Protestors congregate at Center field



2:15 pm
Large group of protestors at center



2:23 pm
Police in process of clearing the field



2:39 pm
Field is clear from protestors



2:47 pm
Play resumes

- Emergency management protocol was followed throughout the game.
- Policing best practices “hands off” approach was used to manage non-violent students.
- There were no reported injuries or incidents of violence.



- Ensure infrastructure safeguards at large, high-profile social events including sports
- Provide community with guidance on how to report potential threats or disruptions
- Reinforce operational and emergency management protocol

Reminders

- Access to the presentation
- Evaluations
- Social Media

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Crowd Management and Crowd Control Practical Considerations for Event Safety

Paul S. Denton
Consultant, SRMC LLC
Chief of Police (ret)
The Ohio State University



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About Me

Paul Denton

- Consultant
- Trainer
- Chief of Police (retired)
- Police Officer 40+ years
 - City
 - County
 - University



SRMC

Trusted Security Advisors

Threats Evolve. Principles Endure.™

Crowd Management and Crowd Control

Practical Considerations for Event Safety

Case Study “Failing to Plan is Planning to Fail”

2014 Football Season

- Inaugural CFP Div 1 playoff series
- Top 4 Teams: Alabama, Oregon, Florida State, Ohio State
- Semi Final games played on Jan 1st, 2015
- Oregon (#2) beat Florida State (#3) 59-20
- OSU (#4) upset Alabama (#1) 42-35 Jan 1st
- Championship game Jan 12, 2015 Arlington Texas

Aftermath

- <https://www.youtube.com/embed/jDHuQ8pyImA?rel=0>
- <https://youtu.be/XE2iV2sk7L4>



Crowd Management vs Crowd Control

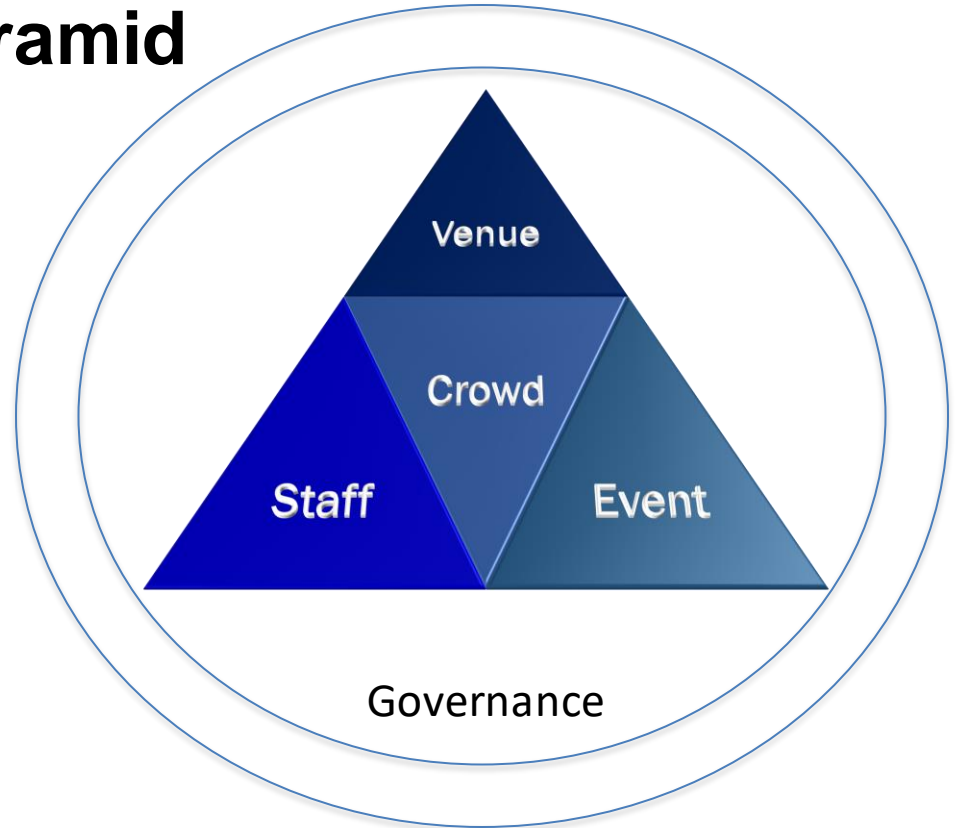
- Crowd Management
 - Managing time, space and information to maintain public safety, prevent public disorder and crowd violence where people move and/or gather
- Crowd Control
 - Measures to prevent public disorder or to restore public safety and public order after an episode of crowd disorder or crowd violence

Other Key Terms

- Event
- Incident
- Crowd Density
- Hazard
- Risk
- Threat
- Transitional Moment

NCS⁴ Security Risk Pyramid

- Relationship between four (4) components
 - Venue
 - Event
 - Crowd
 - Staff



DIM- ICE

- Design
- Information
- Management
- Ingress
- Circulation
- Egress



Crowd Types and Crowd Dynamics

- Ambulatory
- Static
- Spectator
- Participatory / Expressive
- Pilgrimage
- Anarchist



Comparison of Crowd Types

Crowd Type	Identity	Movement	Organization	Density	Mood
Ambulatory: <i>constant motion</i>	Very Low	Mobile	Very Low	Low	Ambivalent
Static: <i>stopped or collecting in an area</i>	Moderate	None	None	Very High	Variable
Spectator: <i>focused on a central event</i>	Moderate	None	None	Very High	Variable
Participatory/Expressive	High	Mobile	High	High	Excited
Pilgrimage: <i>filling a religious duty</i>	High	Mobile	Variable	Very High	Excited
Anarchist: <i>bent on destruction</i>	Very High	Very Mobile	Very High	Moderate	Angry

Crowd Management

- Manage crowd flow
 - Entrance – When and where an entrance begins
 - Circulation –activities the crowd is involved in:
 - Food and beverages
 - Merchandise
 - Restrooms
 - Egress – When and where egress ends

Physical Barriers

Turnstiles

- Access control
- Analytics



Crowd Control Barriers

- Temporary fencing
- Physical psychological line



Physical Barriers

Jersey Barrier

- Route traffic
- Protect pedestrians



Barrels and Cones

- Route traffic
- Various sizes



Physical Barriers

A-Frame Barricades

- Bright colors
- Parade barricade



Line Management Stanchion

- Crowd flow



Physical Barriers

Signage

- Safety
- Prohibited Items
- Way-finding
- Consistency
- Other barriers?



Technology

- Public Address Systems
- Closed circuit cameras
- Radio Frequency Identification – RFID
- Unmanned Aerial Vehicles



Staffing and Training

- Regulation Example: over 1000 requires a ratio of 1 Trained Crowd Manager to every 250 persons.
- Crowd Management Training
- Who should be trained:
 - Senior leaders,
 - Planners
 - Event managers
- Challenges



Incident Command System

- Incident Command Structure
- Multi-Agency Command Structure (ICS)



Crowd Control

- Police or Law Enforcement function
- Protect life and property
- Restore order
- Response to violent or destructive behavior



Crowd Control Strategies

- Facilitation
- Containment
- Restriction
- Dispersal
- Combination Objectives



Crowd Control Tactics

- Normal Policing
- Directed Response
- Community Mediators/Fan Representatives
- Liaison Officers
- Crowd Control Police
- Riot Control Police



Crowd Control Equipment

- Helmets, Batons and Shields
- Vehicles
- Mounted Officers/Horses
- Chemical Agents/CS Gas
- Firearms
- Police Dogs



Warning

*Attention! Attention!
This is a police
officer speaking... if
you do not stop
rioting and disperse
immediately, force
will be used.*

- Should be used when force option presents a risk of serious injury or loss of life
- Must be loud and not obscured
- May need to be given from more than one location
- May need to be in multiple languages
- Give time for compliance

REMEMBER!!!

Governance

- Policies
- Plans
- Procedures
- Administrative review and approval
- After Action Review

About this Session

Session Takeaways

- Key terms : event, incident, crowd management, crowd control
- Models to help evaluate event risks
- Crowd Types
- Strategies, Tactics, Tools, Techniques
 - Crowd Management
 - Crowd Control
- Governance

Reminders

- Access to the presentation
- Evaluations
- Social Media

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PANEL DISCUSSION – Q&A

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Moderator:

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THANK YOU!