

UPON YOUR ARRIVAL

Packages will be available for pickup at **Security** unless otherwise noted (receiving fee will apply). Pallets, crates, display cases and other heavier items may be scheduled for delivery by contacting our staff at **301-822-9261** (delivery fee will apply). Package deliveries *should only be scheduled after the recipient has checked into the hotel*. In order to maintain the proper chain of custody, the hotel requires the package recipient's signature before a package can be released. Release signatures are captured at the time of package pickup or package delivery to the recipient.

UPON YOUR DEPARTURE

All outbound packages must have a completed carrier air-bill affixed to each package. The hotel offers shipping services. Outbound packages to be picked up by a third party courier should be coordinated in advance with a hotel Security Team member. Outbound handling fees will be applied to all packages, regardless of carrier, in addition to shipping/transportation fees.

PACKAGE HANDLING AND STORAGE FEES

PACKAGE WEIGHT	PACKAGE PICKUP OR DROP OFF BY GUEST	PACKAGE PICKUP OR DELIVERY BY HOTEL
Flat Envelopes	No Charge	\$5.00
0.0 – 1.0 lbs.	\$2.00**	\$5.00
1.1 – 10.0 lbs.	\$10.00	\$15.00
10.1 – 20.0 lbs.	\$15.00	\$20.00
20.1 – 30.0 lbs.	\$20.00	\$30.00
30.1 – 40.0 lbs.	\$25.00	\$40.00
40.1 – 50.0 lbs.	\$25.00	\$50.00
50.1 – 60.0 lbs.	\$25.00	\$50.00
Over 60.0 lbs.	\$25.00	\$70.00
Pallets & Crates*	\$0.75 / lb. (\$200.00 Min)	\$0.75 / lb. (\$200.00 Min)

PACKAGE WEIGHT	STORAGE FEE AFTER 5 DAYS
Flat Envelopes	No Charge
0.0 – 10.0 lbs.	\$5.00
11.0 – 30.0 lbs.	\$10.00
31.0 – 60.0 lbs.	\$15.00
Over 60.0 lbs.	\$25.00
Pallets & Crates	\$50.00
Over 6.5' in Size	\$50.00

A one-time package storage fee will apply to each package received and stored for more than five (5) calendar days. Items measuring over 6.5 feet in size are considered oversized and will be assessed an additional oversized fee if stored for more than five (5) calendar days.

* For inbound/outbound pallets or crates, the receiving and delivery charges are consolidated into a single fee of \$0.75 / lb. (\$150.00 Minimum), which is applied to each pallet/crate handled. A labor fee of \$70.00 per hour will apply for breaking down pallets, building pallets, or excessive package handling/moving due to a customer's request. The labor fee is charged in 15 minute increments.

** No handling fees will be charged for outbound packages weighing 0-1 pound that are brought to the (LOCATION) Business center by a guest.

DELIVERY INFORMATION

Forklift for loading and unloading heavy equipment to be provided by the receiving guest and/or the delivery company. Items shipped to the hotel should arrive no more than (3) days before the event. Shipments being delivered to the Bethesda North Marriott **MUST** be addressed as follows:

Bethesda North Marriott Hotel & Conference Center

5701 Marinelli Road, North Bethesda, MD 20852

Attn: Event Managers

Name Hold For: Group Name, On Property Contact Name

Arrival Date: Contact Arrival Day and Date

TERMS & CONDITIONS

Receiving, delivery and storage charges are payable at delivery. Recipient may be required to present government-issued photo identification and sign for delivery. Shipper must comply with all applicable local, state and federal laws, including those governing packing, marking, labeling and shipping. OBTAIN FIRE, CASUALTY AND ALL OTHER INSURANCE ON PACKAGE CONTENTS PRIOR TO SHIPPING. The hotel does not provide such insurance. The Hotel, nor the employees, agents or contractors of the hotel will be liable for any damages, whether direct or indirect damages, relating to or arising out of any loss or damage to any package or its contents, unless a package is lost after receipt at the Hotel, in which case such liability shall be limited to the lesser of \$100 or the liability of the carrier indicated above. By sending your package to the Hotel, you agree to any additional terms and conditions that the hotel may establish from time to time for shipping/receiving packages.