

Virginia Tech University

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— Anthony S. Watson, Associate Director of Facilities and Buildings and Grounds

The Situation

Virginia Tech currently enrolls more than 30,000 full-time students and is one of the country’s top research institutions. With such a large student population, it maintains more than 200 buildings, most of which have multiple sets of master keys.

To keep track of building keys, Anthony S. Watson, the associate director of facilities, buildings and grounds, required employees to sign a log when they checked keys in or out. The university, he said, needed “better accountability for who had been issued keys and how long they had them checked out.”

While the log sheet gave Watson some idea of when keys were accessed, the biggest key control issue the department had was tracking down overdue keys.

The Solution

Watson decided to implement a key management system to track keys more accurately. Watson’s department selected a KeyTrak system not only because the system is user friendly but because it has extensive reporting capabilities.

“Our checkout policy is for daily use, and the reporting feature lets us identify overdue keys very easily,” said Watson. “We have been able to quickly search issue history for sets of keys that have aided our [police department] with some investigations.”

Watson reported that the KeyTrak system has also allowed his department to meet its internal audit requirements for key security.

“The system met all our needs and is very user friendly.” said Watson. “I would recommend this system for anyone tracking and issuing a high volume of keys.”



With KeyTrak, you can:

- Eliminate lost and stolen keys
- Request on-demand reports
- Lower locksmith expenses
- Provide a record of all key use
- Reduce liability



Case Study