

CASE STUDY

Implementing a unified campus card creates streamlined systems



- Students on campus: 8,600+
- 11 schools and colleges in Georgia with campuses in and around Macon, Atlanta, Savannah, and Columbus

Products:

Transaction System Enterprise (TSE), QuadPoint, Door Access

"The system eliminates the need to carry cash, making Mercer students less of a criminal target and ultimately keeping them safer."

Ken Boyer Associate Vice President of Auxiliary Services

Challenges

Mercer University needed a comprehensive one card solution to replace their varied access control systems. It needed an enterprise level, campus-wide security solution with integrated food service point of sale to seamlessly provide vending and bookstore transactions. Immediate challenges included:

- There was no integrated door access solution on campus. The university had four independent access control systems to administer and manage.
- Maintaining these legacy systems demanded a large amount of manpower.
- The current access control system for the student residence halls needed immediate improvement

Solution

Mercer University implemented a comprehensive, unified campus card solution to replace multiple door access systems and integrate vending, food service point of sale, and bookstore transactions.

Results

- The integrated door access provides better access control in security in dorms, offices, and classrooms.
- The auxiliary office has a single campus card system and associated database to administer and manage.
- All meal plan, vending, printing, laundry, bookstore, and off-campus purchases are handled on a cashless basis.
- The university has a flexible, scalable system that continues to meet its growth demands.

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